



On behalf of my family and our staff at Deep Creek Golf Course, I want to thank you for playing golf with us. Given the recent outbreak of Covid 19 we would like to assure you that we are taking steps to ease your concerns about the spread of this virus at DCGC.

To that end, I want to share some of the steps we are taking ensure your safety.

1. We know how important cleanliness is during these times. To offer you peace of mind, we have increased cart cleaning each night, with emphasis on disinfecting the steering wheels, arm rests, and sand buckets. If carts are used more than once a day the arm rests and steering wheels are again wiped clean before they go out again.
2. We have also updated our clubhouse service standards. During opening hours, we will begin wiping down as many "touch points" as possible every 2 hours. Those "points" include point of sale terminals, doorknobs, faucets, and toilet flush handles. On course bathrooms will also be treated throughout the day.
3. In our restaurant, we are disinfecting table and bar surfaces after every customer. All food prep and handling are accomplished according to current restaurant regulations. Food preparers always wear disposable gloves, wash their hands after they take them off, and wash the dishes with the hottest water allowed.
4. In addition, we are taking steps to ensure the welfare of our employees. This includes instructing employees who feel ill to stay home and consult their healthcare providers. We are also urging all employees to be vigilant about frequent hand washing.

Your confidence in Deep Creek GC inspires us to deliver the best possible experience you've always known. After 35 years of operation, we at DCGC never take for granted your loyalty. We look forward to seeing you come back now and in the future.

Regards,

*Tom Rich*

President

Todd Evans,PGA

General Manager